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Black Berry Enterprise Server Errors

The following error codes can be found in the BlackBerry Dispatcher Service logs.

Error Code	Explanation
5000 to 5099	General Errors
5001	Memory Error
5002	Error starting or initializing thread pool
5003	Error starting or initializing a thread
5004	Database connect error
5005	Error getting BlackBerry Enterprise Server record
5100 to 5199	Service Routing Protocol (SRP) Configuration Errors
5101	BlackBerry Enterprise Server service same error
5102	Error with BlackBerry Enterprise Server unique identifier (UID) configuration
5103	Error with BlackBerry Enterprise Server UID
5104	Error with BlackBerry Enterprise Server UID authentication ID
5105	Error with BlackBerry Enterprise Server UID authentication ID length
5106	Error with BlackBerry Enterprise Server UID authentication ID size
5300 to 5399	Messaging Application Programming Interface (MAPI) Errors
5301	MAPI initialize error
5302	MAPI logon error
5303	MAPI address book error
5304	Default message store error
5305	Open message store error
5306	Manage message store error
5400 to 5499	SCS Errors
5401	BlackBerry Enterprise Server configuration error
5402	Memory error
5403	BlackBerry Enterprise Server admin service name error
5404	BlackBerry Enterprise Server admin service name size error
5405	Remote Procedure Call (RPC) thread error
5406	Unable to access BlackBerry Enterprise Server configuration
5407	BlackBerry Enterprise Server evaluation expired
5408	Unable to load Lightweight Directory Access Protocol (LDAP) API library
5500 to 5599	SRP Errors
5501	BlackBerry Enterprise Server service name error
5502	Error with BlackBerry Enterprise Server UID configuration (No UID configured)
5503	Error with BlackBerry Enterprise Server UID (Could not get UID)
5504	Error with BlackBerry Enterprise Server UID authentication Id (Could not get authentication key)
5505	Error with BlackBerry Enterprise Server UID authentication ID length (Authentication key has invalid length)
5506	Error with BlackBerry Enterprise Server UID authentication ID size (No authentication key configured)

5600 to 5699	SCS Errors
5601	Memory error
5602	COM initialization error
5603	Server name error
5604	MAPI mode error (Where the service is set to use the Admin mailbox database for Server configuration)
5605	RPC thread error
5606	BlackBerry Enterprise Server Eval expired
5607	Database initialize failure (unable to create Database Interface object)
5608	Database initialize failure (SCS - Call to DBInterface : DBInit failed)
5609	Error loading userlist
5610	Optimization of BlackBerry Enterprise Server agents usage failed
5611	Could not get SRP configuration from the database
5612	Failed to start SRP session
5613	Unable to start the BIPP Controller
5614	Invalid BlackBerry Enterprise Server agent configuration
5615	Create PMDatabase failed
5616	Unable to retrieve configuration for BlackBerry Enterprise Server service (potentially from BESAdmin mailbox if set)
5617	Failed to read valid master license key from the database